**Applications for New connections/Additional Load, where power supply requires extension of distribution system**

| Service Area | Standard | Pending complaint of the previous month | Complaint received during the month | Total Complaint | Complaints attended during the month | | | Balance complaint to be attended |
|---|---|---|---|---|---|---|---|---|
| | | | | | Within Specified Time | Beyond specified time | Total | |
| 1 | 2 | 3 | 4 | 5=3+4 | 6 | 7 | 8=6+7 | 9=5-8 |
| Electrified Areas (where extension of line upto five poles is required) | Within 15 days from the date of receipt of full payment against demand note. | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Electrified Areas (Where extension of lines or augmentation of Distribution Transformation capacity , where peak load of transformer has reached 90% of its rated capacity) | Within 2 months from the date of receipt of full payment against demand note. | 0 | 1 | 1 | 1 | 0 | 1 | 0 |
| Electrified Areas (Where new Distribution Transformer is required) | Within 4 months from the date of receipt of payment against demand note | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Electrified Areas (Where existing 11 KV network needs to be augmented) | Within 6 months from the date of receipt of payment against demand note | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Electrified Areas (Where existing 66/33 kV grid sub-station needs to be augmented) | Within 8 months from the date of receipt of payment against demand note | 0 | 0 | 0 | 0 | 0 | 0 | 0 |